

Insurance Day User Guide



## Welcome to the new Insurance Day

#### Stay Ahead in the Ever-Changing Insurance Market

Insurance Day equips insurance professionals with the latest industry insights, expert analysis, and real-time market data to stay ahead of the fast-paced, evolving maritime insurance sector.



#### **Online Portal**

Key market, news



#### **Daily Briefing**

Tailored e-mail with 8-10 must-read articles



#### **Digital Edition**

In-depth market analysis delivered daily

### Comprehensive Coverage of Global Insurance Markets

Stay informed on key markets like London, Bermuda, and Europe with Insurance Day's insights on regulations, reinsurance trends, and industry shifts.

### Data-Driven Insights for Strategic Decision-Making

Insurance Day offers 100,000+ articles and 350 new reports monthly, providing the intelligence to navigate regulations and ensure compliance while avoiding risks and disruptions.

### Empower Your Insurance Decisions with Real-Time Intelligence

Insurance Day delivers market-leading intelligence, helping professionals protect their business and drive growth with cutting-edge analysis, trend insights, and a global insurance overview.

#### **Contents**

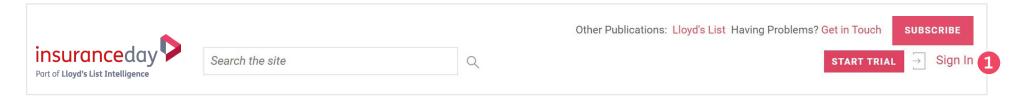
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**Michael Faulkner** Editor, Insurance Day

In a time of rapid change, Insurance Day remains committed to cutting through the noise - providing clarity and insight to help you navigate an evolving landscape.

## Registration and sign-in



You can login 11 to insuranceday.com with your current username.

You may need to reset your password as our enhanced security places more stringent requirements on usernames and passwords.

- 2 Passwords must contain:
  - ✓ At least 8 characters
  - ✓ A mix of numbers and letters

#### And must not contain:

- X Your first name or last name
- X Any part of your username, i.e. email address
- X Obvious words such as 'password'

#### **New to Insurance Day?**

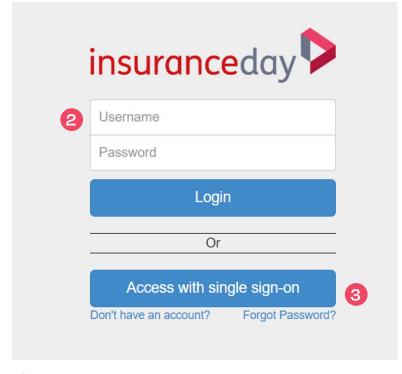
Your username is your corporate email address. If you haven't set your password yet, click on 'Forgot Password' and follow the steps to reset it.

If you're an SSO customer, click 'Access with single sign-on', follow your identity provider's prompts, and log in using your organisation's credentials.

Once authenticated, you'll be taken straight into the platform and able to access the Insurace Day content.

#### Need assistance?

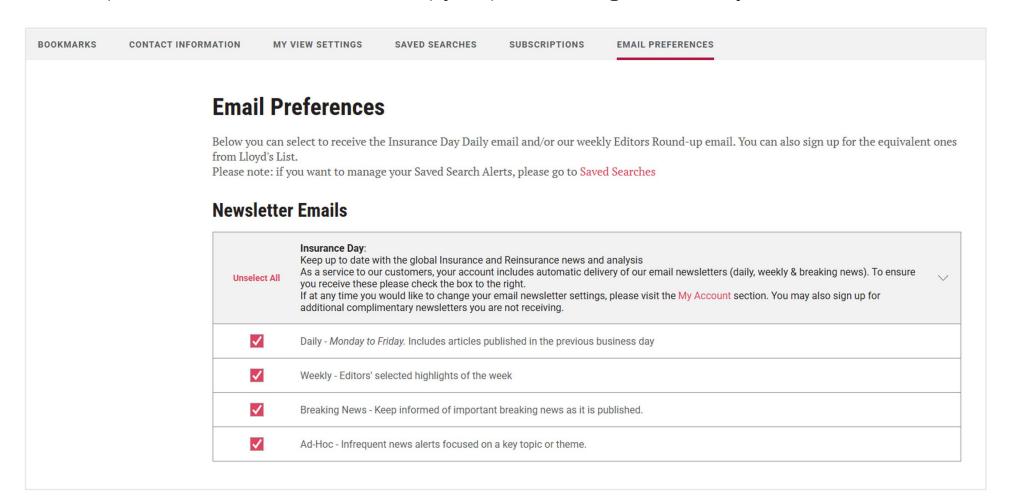
If you would like help with your login or resetting your password simply email **CustomerSuccess@LloydsListIntelligence.com** 



If you have **forgotten your password** you can easily request a password reset link.

## Personalising your content

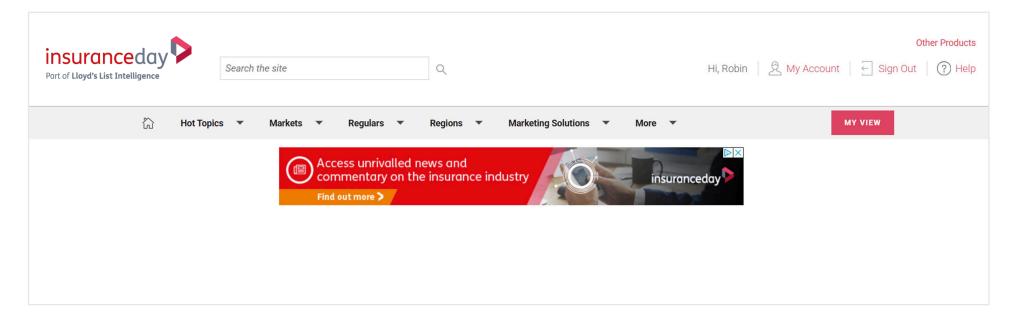
When signing in first time, click on My Account to set up your account. You can opt-in to receive our newsletters to keep you updated on insight relevant to you.



### **Main Menu**

Once you have logged in - you will see the latest content published on Insurance Day.

You can view content by: hot topics; markets; sectors; regulars; regions; Marketing Solutions and More.



## **Article Page**

There are a few features available to you on an article page.

You can **email**, **print**, **bookmark** 1 any articles; you can also share the articles on social media.

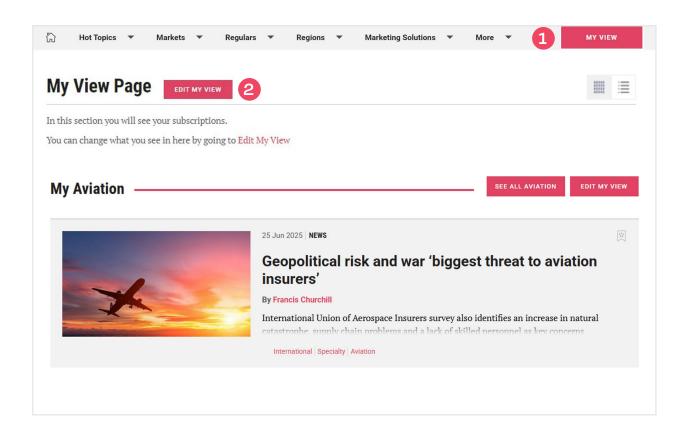
For each article, there are **Tags** 2 at the top and bottom which highlight the main topics covered in the article. You can click on these to view similar content of interest to you.



## My View Page

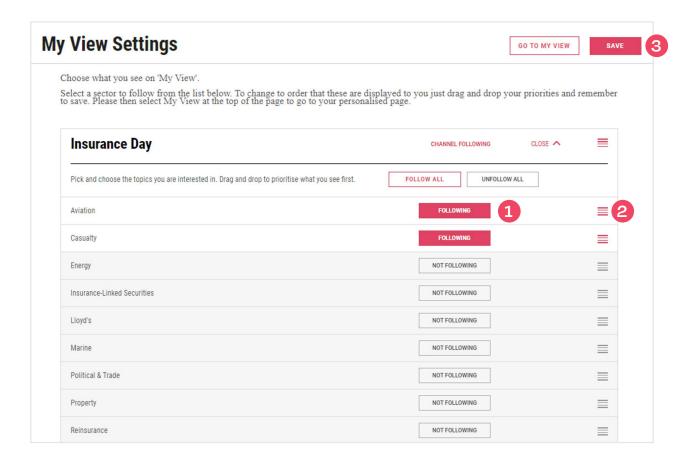
My View allows you to quickly and easily access the content that is relevant to you.

The **My View** 1 tab appears at the top of the navigation menu. Click **Edit My View** 2 to update preferences in your personalised view.



# **Edit My View**

- Click Follow to add topics to your personalised view.
- You can also prioritise the content you see first on the My view page by dragging and dropping the topics.
- Don't forget to save your changes and then click on Go to my view.



## **Search Functionality**

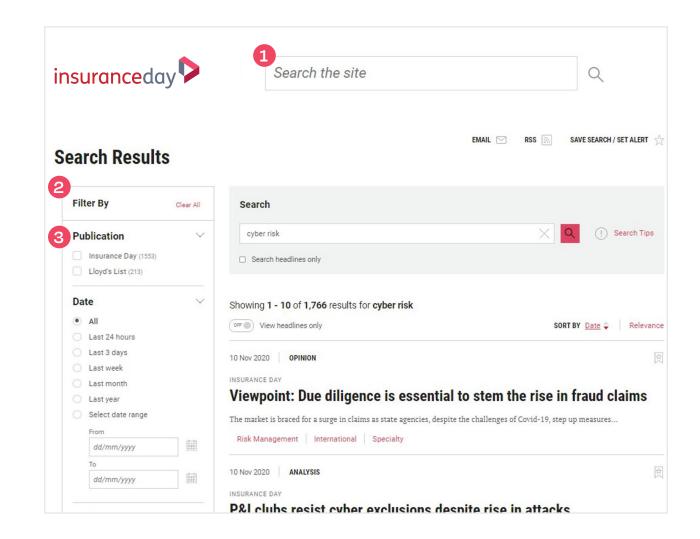
If you're looking for specific information please use the Search Bar 1 located at the top of every page.

Once you have initiated a search, you can refine your criteria by using the **Search Filters** located down the left side of the page.

Simply click the boxes to filter your search results.

Important note: You can select your subscription in the Publication 3 filter to search only Insurance Day. You can also search Lloyd's List but your results will be limited unless you subscribe to both services.

For full access to Lloyd's List content, email CustomerSuccess@LloydsListIntell igence.com or call +44 (0)20 7509 6499

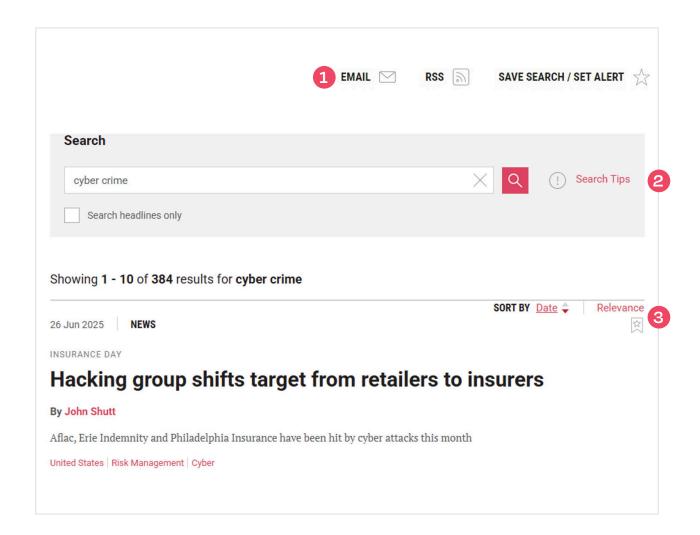


### **Search Results**

There are features available to you on the results page.

- You can Email your search results\*; Set up a Custom RSS Feed; Save your search to easily update results at any time; Set up Email Alert to receive an update when relevant new content is published.
- Search Tips will help you to get the best results
- Bookmark articles from search results to revisit later.

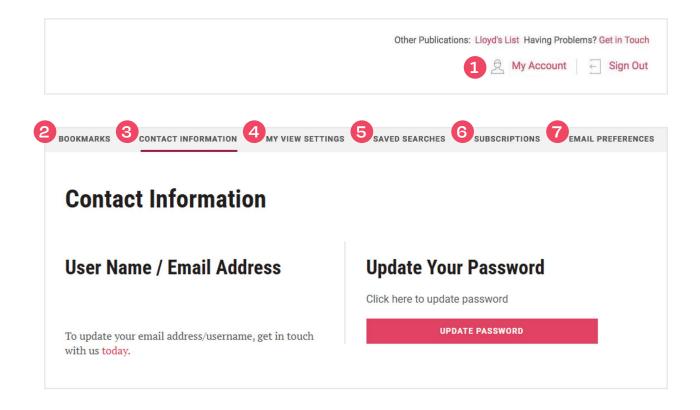
\*emailed search results will require login to view the full articles. To add users to your account please contact CustomerSuccess@LloydsListIntelligence.com



### My Account

You can view **My Account 1** on every page to access:

- Bookmarks to see all the articles you have bookmarked
- Contact Information to manage and update your personal details or change your password
- My View Settings to personalise the content you want to follow in My View
- Saved Searches & Alerts to view and re-run
  all your saved searches. You can also select
  to be emailed whenever new content is
  published
- **Subscriptions** to view the content you are subscribed to and check when this is due to expire
- **Email Preferences** to manage the newsletter emails you want to receive



## **Need More Support?**

Our client support team is on hand to answer any questions and help to get you working more efficiently, please contact us on:

#### **EMEA**

CustomerSuccess@LloydsListIntelligence.com

+44 (0)20 7509 6499

Mon-Fri: 9am to 5pm GMT London

#### **APAC**

CustomerSuccess@LloydsListIntelligence.com

+65 6028 3988

Mon-Fri: 9am to 5pm SGT Singapore

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